



### FEMA Assistance **Apply by April 7**

- Apply for assistance at [disasterassistance.gov](https://disasterassistance.gov) or call the FEMA helpline: 800-621-3362
- FEMA assistance may include money for home repairs, housing assistance, personal property losses or other uninsured, disaster-related needs like childcare, transportation, medical, farm and work related tools or equipment, and private road/ bridge repairs. The **deadline to apply for FEMA is April 7, 2025.**
- Visit a Disaster Recovery Center (DRC) Hours at all locations are 8 a.m. to 6 p.m. Monday-Friday and 9 a.m. to 2 p.m. Saturdays.
  - Fairview Public Library 1 Taylor Road Fairview, NC 28730
  - Weaverville Town Hall 30 South Main Street Weaverville, NC 28787

GET PERSONALIZED HELP

### North Carolina Disaster Case Management Program



The North Carolina Disaster Case Management Program (NC-DCM) is now available to guide Helene survivors through the recovery process. Case managers make personalized recovery plans with available resources.

Call 844-746-2326 or fill out the NC-DCM intake form at [www.ncdps.gov/helene/dcm](http://www.ncdps.gov/helene/dcm)



SCAN HERE

### Housing, Rental, Mortgage & Utility Assistance



- Low-Income Energy Assistance Program (LIEAP) apply for one-time heating bill help for low-income households including a person aged 60+ or disabled persons receiving services through the NC Division of Aging and Adult Services. All other households may **apply by March 31**. Apply online at [epass.nc.gov](http://epass.nc.gov) , call 828-250-5500 or in person 40 Coxe Ave.
- Disaster Energy Assistance Program provides funds to help with a variety of home heating costs. This can include electricity bills, insulation replacement costs, roof repairs, and more.
  - Apply in person or via phone M-F from 8 a.m. to 5 p.m. now as funds are expected to run out.
  - Call: (828) 250-5500
  - In-person: 40 Coxe Avenue, Asheville.

SCAN HERE



Scan here for more rental, mortgage and housing assistance programs

### Affected by Flooding or Landslides?

### Apply for the Hazard Mitigation Grant Program



North Carolina Emergency Management offers assistance to property owners for strategies including:

- elevation
- strengthening buildings to withstand natural disasters
- property buyouts (property remains greenspace)

Visit [www.ncdps.gov](http://www.ncdps.gov) or scan the QR code to learn more.



Hazard Mitigation Grant Program



## Food and Goods Assistance Available

- Buncombe County's Community Engagement Markets offer food at no cost to the public, along with connections to County services and community partners.
- MANNA FoodBank maintains a free food resource with a map of its partners and food distributions across 16 WNC counties at [www.mannafoodbank.org/wnc-free-food-distributions](http://www.mannafoodbank.org/wnc-free-food-distributions).
- Bounty & Soul shares fresh produce and other whole foods at no cost to support people experiencing food insecurity. Learn more about the schedule and locations at [bountyandsoul.org/](http://bountyandsoul.org/)
- ABCCM Asheville Buncombe Community Christian Ministries has 4 locations in the area, offering food, clothing, goods, financial assistance, and counseling. Call (828) 259-5300 or visit [www.abccm.org/get-help](http://www.abccm.org/get-help).



Scan here for more food and goods resources

## Legal Services



Pisgah Legal Services: offers free legal assistance with FEMA and Disaster Benefits applications, insurance issues, housing and evictions issues, consumer protections, and domestic violence and custody issues. Apply at [www.pisgahlegal.org](http://www.pisgahlegal.org) or call 828-253-0406

### Ask a Lawyer for Free: Legal Clinic for Helene Survivors

Monday, March 17 Noon-6 PM @ A-B Tech Community College Ferguson Auditorium, 19 Tech Drive, Asheville NC.

## Community Care Stations

Showers, self-service laundry, charging, food, WiFi, and water are available.

- Swannanoa: Owen Pool, 117 Stone Dr, Swannanoa, NC 28778 Open 9 a.m.-9 p.m. weekdays, 7 a.m.-7 p.m. weekends
- Weaverville: Morgan Hill Baptist Church, 594 Barnardsville Highway. **Open 7 a.m.-7 p.m. daily. This location CLOSING March 17**
- Fairview Ingles: 225 Charlotte Hwy. **Open 7 a.m.-7 p.m. daily. This location CLOSING March 19**



## Free Private Property Debris Removal Services- Apply by April 15

Buncombe County property owners (residential or commercial) who do not have debris removal insurance, may apply to have qualified disaster debris removed from at no cost through the Private Property Debris Removal (PPDR) Program. The program also covers the demolition of eligible unsafe structures. Call the One Buncombe Call Center at 828-250-6100 select option 2.

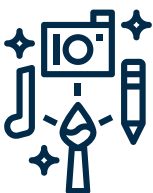


SCAN FOR PPDR INFO

## ArtsAVL: Arts Business Relief Grant

**-Apply by March 14**

WNC arts businesses (for profit and nonprofit) focused in the hardest hit areas of craft, visual, and performing arts (including music) impacted by Hurricane Helene are invited to apply for ArtsAVL Arts Business Relief Grant. Grants of up to \$5,000 will be awarded based on the budget size of the business and the revenue losses caused by Hurricane Helene. The deadline to apply is **March 14, 2025 at 11:59 pm.**



## IMPORTANT PHONE NUMBERS:

Call 911 for life-threatening emergencies

- One Buncombe Call Center: M-F 9-5: (828) 250-6100
- City of Asheville Water Resources customer service (828)-251-1122
- Non-Emergency Issues: (828) 250-6650
- Sign up for BC Alerts by texting BCAlert to 99411
- NC Attorney General's Office report scams and fraud call (877) 5-NO-SCAM

Mental Health Resources:

- Call or text 988
- Disaster Distress Helpline: 800-985-5990
- NC Peer Warmline 855-PEERS-NC
- VAYA Behavioral Health 800-849-6127